



### Earning 'norths Rewards'

You will earn '**norths Rewards**' with every purchase at the following points of sale within *norths* when you present your current membership card to our friendly staff for processing at:

- All bars
- *norths* coolroom® bottleshop
- Tingha Palace Restaurant
- Brasserie
- Café

### Using your 'norths Rewards' is easy too!

Your "**norths Rewards**" can be used to make purchases, including drinks, meals & products from *norths* coolroom® bottleshop.

Simply present your current membership card to our friendly staff for processing at:

- **All bars**
- ***norths* coolroom® bottleshop**
- **Tingha Palace Restaurant**
- **Brasserie**
- ***norths* Café**
- ***norths* Pizzeria**
- ***norths* Raffles** (Via portable – hand held – device – see staff for details)
- ***norths* FITNESS** Please note - you can use your *norths* Reward Dollars (available from the reward centre swipe terminal) to purchase gym membership and gym products.
- **Show Tickets** Please note you can use your *norths* Reward Dollars (available from the reward centre swipe terminal) to purchase show tickets at Reception.

You can now use '**norths Rewards**' at a wider range of outlets around the club - For further details please ask any of our friendly staff.

**NEW!** You can now use your *norths* Rewards Dollars at **THE GOOD GUYS – CHATSWOOD & REBEL Sport - CHATSWOOD**

Simply present your *norths* Rewards Dollars when making your purchase at the Good Guys (CHATSWOOD STORE ONLY) or REBEL Sport (CHATSWOOD STORE ONLY). Please note, no change can be given and purchases made over and above the value of *norths* Rewards Dollars in your possession at the time of purchase must be paid for by you via cash or credit card.

One '**norths Rewards**' point equals one cent (1c) in retail value.

### Redeeming 'norths Rewards'

**Please note: The existing Golden Bears Club has been replaced by our new system called 'norths Rewards'. All current points will become 'norths Rewards'.**

'**norths Rewards**' will allow the current voucher system to be replaced with an internal electronic system where points can be earned and redeemed at most points of sale.

At this stage, you will not be able to use '**norths Rewards**' points directly via your membership card for entertainment ticket purchases. Please note you can use your *norths* Reward Dollars (available from the reward centre swipe terminal) to purchase show tickets at Reception.

**Note – all *norths* Rewards Points must be redeemed by 31<sup>st</sup> October 2009. All points' balances will be cleared after this date.**

### 'norths Rewards' Terms & Conditions

- Members of *norths* automatically belong to the '**norths Rewards**' points system
- '**norths Rewards**' are awarded to *norths* members upon presentation of your current photo membership identification card for swiping when purchasing drinks, products from *norths* coolroom® bottle shop and for purchases at any catering outlet.
- Please ask any of our friendly staff for further details as to how you can earn '**norths Rewards**' points
- '**norths Rewards**' automatically lapse when a member becomes unfinancial, or every year on 31<sup>st</sup> October or at the determination of *norths* providing that at least 30 days notice is given.
- *norths* reserves the right to amend the terms of the '**norths Rewards**' points system, including a variation in rates or accrual, but will give 30 days notice of any changes in *norths* quarterly newspaper, on posters displayed within the premises and on the *norths* website.
- *norths* is prohibited from providing a promotional prize exceeding \$1,000 in value, or paying cash, or exchanging any loyalty points including '**norths Rewards**', for cash. (Prohibited by Gaming Machines Act 2001).
- Under the Australian Securities and Investments Commission (ASIC)'s rules:
  - Disclosure document must be published
  - Any complaint regarding '**norths Rewards**' loyalty program will be handled in accordance with the Club's internal complaint handling procedure. The Disclosure document and complaint procedure can be found on the following Webster [www.norths.com.au](http://www.norths.com.au) or [www.seagullsclub.com.au](http://www.seagullsclub.com.au).
  - Alternatively, a copy of the Disclosure document and/or the complaint handling procedure may be obtained upon request from the club.

### Player Activity Statements

Under the Gaming Machines Regulations, Members may obtain Player Activity Statements upon request.

You can obtain a copy of you current player Activity Statement by asking any of the staff in the change boot or management.

*For more information on the Player Activity Statements please contact one of our friendly managers*